

Notice of START Bus Title VI Program

START Bus operates all of its services without regard to race, color, and national origin. The level and quality of transportation service is provided without regard to race, color, and national origin. START bus promotes the full and fair participation of all affected populations in transportation decision making; and prevents the denial, reduction, or delay in benefits related to programs and activities that benefit minority populations or low-income populations. START Bus also ensures meaningful access to programs and activities by persons with limited English proficiency. For more information contact us by phone at 307-733-4521 or by email at info@startbus.com.

Any person who believes himself or any specific class of persons to be subjected to discrimination prohibited by Title VI may by himself or by a representative file a written complaint with START Bus @ PO Box 1687, Jackson, WY, 83001 or at info@startbus.com. The complaint will be reviewed by the START Bus administrative staff who will present their findings to the START Board. The Board will make the decision on what action shall be taken in response to the complaint and the complainant will be notified. The complainant also has the right to file a written complaint with the Federal Transit Administration (FTA.) A complaint must be filed no later than 180 days after the date of the alleged discrimination, unless the time for filing is extended by FTA.

To file discrimination complaint with FTA against START Bus contact:

Rebecca Ubando Tanrath
Civil Rights Officer, Region 8
Federal Transit Administration
12300 West Dakota Avenue, Suite 310
Lakewood, CO 80228

Email Address: rebecca.tanrath@dot.gov